

CASE SKANSKA

Implementing identity and access management for Skanska, one of Finland's largest builder and project developer.

BACKGROUND

Skanska is one of the world's leading companies providing construction and project development services. Skanska operates in selected domestic markets in the Nordic countries, Europe, and the United States. The company has extensive experience of more than 135 years.

Read more about Skanska from here

<https://www.skanska.fi/>

Construction services include building construction, building services, and civil and environmental construction.

"Skanska's strength lies in its unique network of local and international expertise. Together with our customers and diverse teams, we create innovative and responsible solutions that promote healthy living across generations."

SKANSKA IN 2024

Business challenge

Skanska was in need of a new IAM solution that would remove manual processes and could be integrated into ServiceNow and other systems already in the company's use.

The company's need to improve security on their IAM led them to search for a modern solution where they could manage and control access from a central point of control.

Solution

Existing IAM didn't support required business needs and was replaced with Appmore's IAM Application. Appmore integrated the ServiceNow IAM application into the required platforms.

Integrations with SaaS platforms were developed using REST, JavaScript, NodeJS, and PowerShell, operating across cloud and Windows environments. Skanska's IAM application implementation took place in 2023.

BENEFITS OF IAM APPLICATION:

- Automated access provisioning - minimizes required manual work
- Specialist can access system within minutes after requesting access
- Access request process is transparent and provides audit trail
- IAM application supports multiple end customers with data segregation
- User experience and visibility – ServiceNow portal for requesting and managing access
- Accounts and roles are up to date with the employees status
- Centralized access – Manage and control access from central point of control