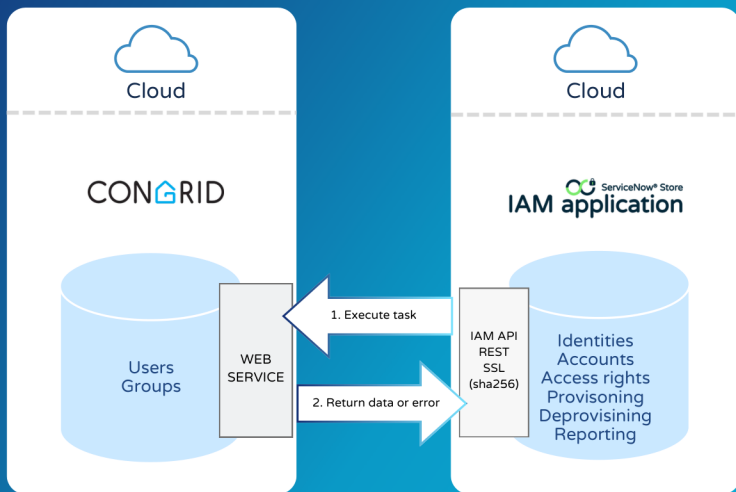




Congrid Connector

This connector manages accounts and group memberships for Congrid.



Following use cases are available out-of-the-box:

Create user: New user is created as a new hire (joiner) needs an account.

Add internal roles to users: Add internal roles assigned to the user as the employee was promoted or changed positions (mover) and needs accesses for the specific role.

Remove internal roles from users: License was removed as the employee changed positions (mover) and doesn't need and shouldn't have access.

Reconciliation process: Reconciliation is a process that compares two sets of records (information in Azure AD and ServiceNow IAM). This is done to check that the data on accounts, group and roles is correct and in sync. Reconciliation is particularly useful for explaining the difference between two records. Reconciliation includes the following objects: users, groups, roles



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