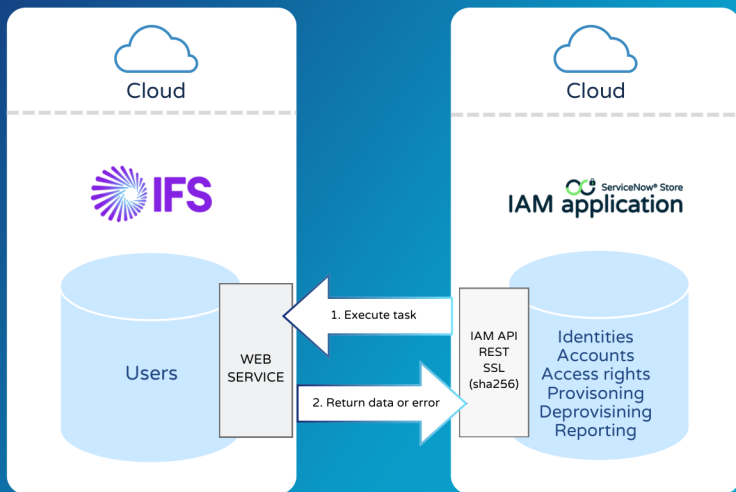




IFS Connector



This connector manages accounts for IFS



Following use cases are available out-of-the-box:

Reconciliation process: Reconciliation is a process that compares two sets of records (information in Azure AD and ServiceNow IAM). This is done to check that the data on accounts, group and roles is correct and in sync. Reconciliation is particularly useful for explaining the difference between two records.

Reconciliation includes the following objects: users



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Customer Satisfaction (CSAT) score measured by ServiceNow is 4,44 out of 5.