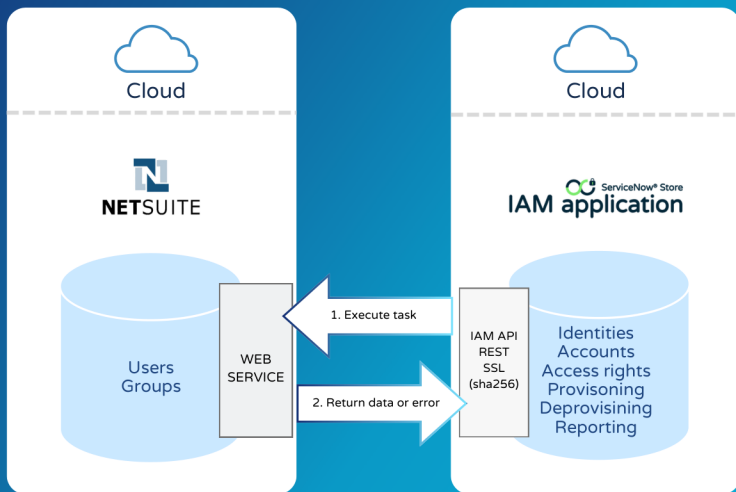




Netsuite Connector



This connector manages accounts and group memberships for Netsuite



Following use cases are available out-of-the-box:

Create user: New user is created as a new hire (joiner) needs an account.

Update user: The user information is updated as the employee was promoted or changed positions within the company (mover).

Inactivate user: The account is inactivated to prevent improper access as the employee is on leave or resigned.

Activate user: Activate existing account on employee return or when access is needed again.

Remove user: Delete user account to free up User IDs

Reset password: Authorized users can reset the account password if the user has lost the password, or if the password is vulnerable. Add user to group

Assign license/role to user: License/Role is assigned to the account as the employee was promoted or changed positions (mover) and needs accesses for the specific role.

Reconciliation process: Reconciliation is a process that compares two sets of records (information in Azure AD and ServiceNow IAM). This is done to check that the data on accounts, group and roles is correct and in sync. Reconciliation is particularly useful for explaining the difference between two records.

Reconciliation includes the following objects: users, roles, subsidiaries (Subsidiary is mandatory for user provisioning)



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