appmore
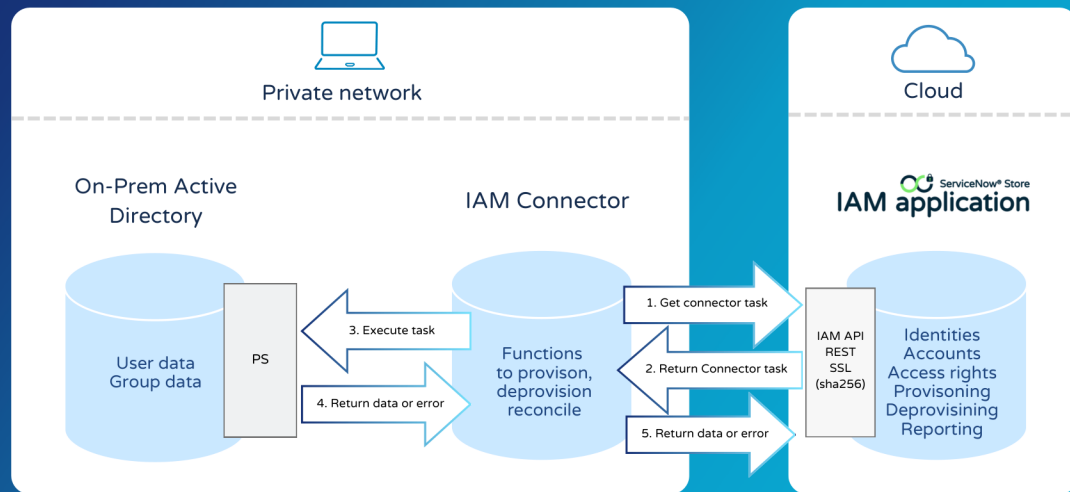
This connector manages accounts, groups and roles for On-premise Active Directory.

Following use cases are available out-of-the-box:

Create account: New account is created as a new hire (joiner) needs an account.

Update account: The account information is updated as the employee was promoted or changed positions within the company (mover).

Inactivate account: The account is inactivated to prevent improper access as the employee is on leave or resigned.

Activate account: Activate existing account on employee return or when access is needed again.

Remove user: Delete user account to free up User IDs

Reset password: Reset password for an account

Create home directory: Create local folder directory for an employee

Create remote mailbox: Create email box for an employee on on-premises Exchange server.

Add user to group: The account is given access to appropriate groups based on the role as the employee is a new hire (joiner) or changed positions (mover).

Remove from group: The account's accesses to some or all groups are removed as employee changed positions (mover) or resigned (leaver).

Assign license to user: License is assigned to the account as the employee was promoted or changed positions (mover) and needs accesses for the specific role.

Remove license from a user: License was removed as the employee changed positions (mover) and doesn't need and shouldn't have access.

Create group: Create security or distribution group objects in AD

Update group: Update security or distribution group objects in AD

Remove Group: Remove security or distribution group objects in AD

Reconciliation process: Reconciliation is a process that compares two sets of records (information in Azure AD and ServiceNow IAM).
This is done to check that the data on accounts, group and roles is correct and in sync. Reconciliation is particularly useful for explaining the difference between two records.

Reconciliation includes the following objects: user, deleted user, groups, deleted groups, licenses, and corresponding memberships.

appmore

Ignite Your Workflows With The Application Platform.

+358 (0)9 4282 7663   info@appmore.com   https://www.appmore.com

Appmore provides and manages business applications with a mission to create more value for customers.
Customer Satisfaction (CSAT) score measured by ServiceNow is 4,44 out of 5.