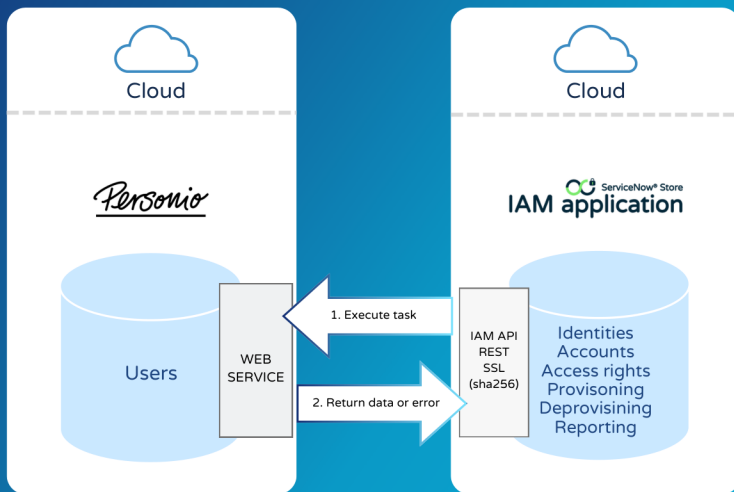




Personio Connector



This connector manages HR data from the Personio HR system to ServiceNow IAM.



Following use cases are available out-of-the-box:

Joiner use case: New hire (Joiner) needs to be on-boarded from the Personio HR System. The needed accounts and access rights can be provided easily based on their role in the company or any information in the HR System by assigning Job Roles to the information.

Mover use case: An employee is promoted or moves into a different position in the company (Mover). Needed access rights can be added and unnecessary access rights can be removed based on the changes in the information in the HR System.

Leaver use case: An employee resigns or is fired from the company (Leaver). All accounts and access rights must be removed to prevent potential security risks. They can be removed as soon as the information in the Personio HR System reflects that the person no longer works for the company.

Reconcile employee information: Reconciliation is a process that compares two sets of records (information in the Personio HR System and the ServiceNow IAM) to check that data is correct and in sync.

Reconciliation is particularly useful for explaining the difference between two records.

This is done to make sure the employee information is as accurate as possible.



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Customer Satisfaction (CSAT) score measured by ServiceNow is 4,44 out of 5.