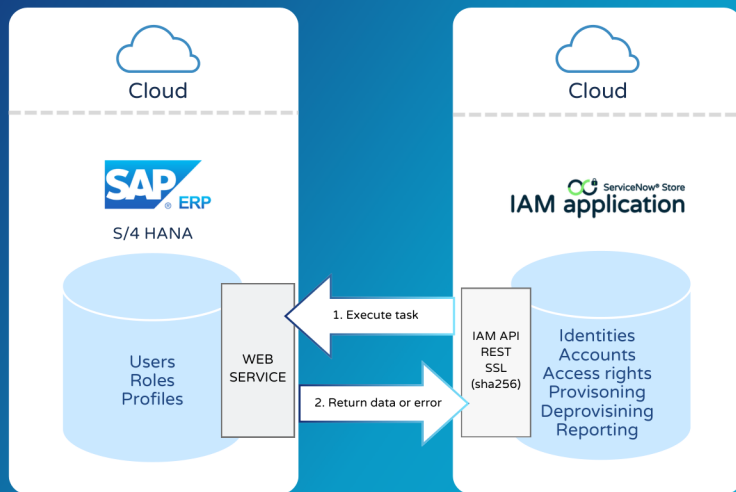




SAP ERP (S/4 HANA) Connector



This connector manages account and access automation for S4 and R/3 SAP environments.



Following use cases are available out-of-the-box:

Create SAP User: New account is created as a new hire (joiner) needs an account

Update SAP User: The account information is updated as the employee was promoted or changed positions within the company (mover).

Inactivate SAP User (based on valid to date): The account is inactivated to prevent improper access as the employee is on leave or resigned (leaver)

Activate User: The account is to be activated/reactivated on a specific date as the employee is a new hire (joiner) coming back from leave or changed departments (mover) and needs access on a specific date but not before it.

Reset password: Authorized users can reset the account password if the user has lost the password, or the password is vulnerable.

Add SAP roles or SAP profiles: An additional new role or profile is assigned to the account as the employee is promoted or changes position (mover) and needs accesses for the specific role.

Remove SAP roles or SAP profiles: A specific role or profile is removed as the employee changes position (mover) or resigned and doesn't need and shouldn't have access.

Reconcile SAP Users, SAP Groups, SAP Roles and Child Roles, SAP Profiles, cross-reference information (Printers, Companies, Cost Centers, Locations and Departments): Reconciliation is a process that compares two sets of records (information in SAP ERP and ServiceNow IAM). This is done to ensure that the data is correct and in sync. Reconciliation is particularly useful for explaining the difference between two records.

Re-certification rules in ServiceNow based on SAP accounts, roles, and profiles: A time period (e.g. every 6 months) and specifications can be determined to managers checking if their underlings' accesses are still needed.



Ignite Your Workflows With The Application Platform.

+358 (0)9 4282 7663

info@appmore.com

<https://www.appmore.com>

Appmore provides and manages business applications with a mission to create more value for customers.
Customer Satisfaction (CSAT) score measured by ServiceNow is 4,44 out of 5.