appmore

This connector manages accounts and group memberships for ServiceNow

Cloud
servicenow

Users
Groups

WEB SERVICE

1. Execute task

2. Return data or error

Cloud
IAM application
ServiceNow® Store

IAM API
REST
SSL
(sha256)

Identities
Accounts
Access rights
Provisoning
Deprovisining
Reporting
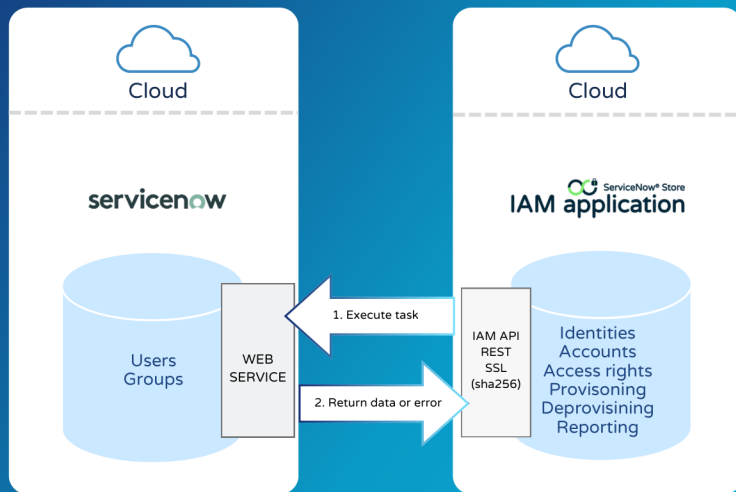
Following use cases are available out-of-the-box:

Create user: New user is created as a new hire (joiner) needs an account

Update user: The user information is updated as the employee was promoted or changed positions within the company (mover).

Inactivate user: The account is inactivated to prevent improper access as the employee is on leave or resigned.

Activate user: Activate existing account on employee return or when access is needed again.

Reset password: Authorized users can reset the account password if the user has lost the password, or if the password is vulnerable.

Remove user: Delete user account to free up User IDs

Update user photo: Update user photo on user record

Add to group: The account is given access to appropriate groups based on the role as the employee is a new hire (joiner) or changed positions (mover).

Remove from group: The account's accesses to some or all groups are removed as employee changed positions (mover) or resigned (leaver).

Create group: Create security or distribution group objects in ServiceNow

Update group: Update security or distribution group objects in ServiceNow

Remove Group: Remove security or distribution group objects in ServiceNow

Reconciliation process: Reconciliation is a process that compares two sets of records (information in Azure AD and ServiceNow IAM). This is done to check that the data on accounts, group and roles is correct and in sync. Reconciliation is particularly useful for explaining the difference between two records.
Reconciliation includes the following objects: users, groups

Ignite Your Workflows With The Application Platform.

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Appmore provides and manages business applications with a mission to create more value for customers. Customer Satisfaction (CSAT) score measured by ServiceNow is 4,44 out of 5.