IAM application for ServiceNow



for every system for all identities and rights with automation and integrations with reporting and easy to use UI with competitive pricing

Appmore IAM application for ServiceNow is the solution for your Identity & Access Management needs.

No matter if you're trying to enhance your access and identity management process or cutting down OPEX, with IAM application you can automate identity and access right process lifecycle from order of the access rights to creation to deprovisioning.

You might be struggling with GDPR requirements for identities stored in multiple systems or facing security audit or internal reporting, with IAM application's easy to use UI and reporting capabilities you know who has identities in which system and with what access rights, and who ordered and approved those rights.

With IAM application your users can request all access rights from ServiceNow's own easy-to-use catalog and you should no longer need email or other legacy solutions for handling access requests. Users and managers can order either indefinite or temporary roles and deprovision unnecessary access when those are no longer needed. When employment ends IT can use the IAM application to manage removal of all access rights from the user improving your security greatly.

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HARTELA

CASE HARTELA

Hartela strengthens IT infrastructure with Appmore IAM, enhancing integration across legacy and modern systems

Hartela, founded in 1942, is one of Finland's largest construction companies. It provides a wide range of construction and project development services, focusing on both residential and industrial buildings.

The company was in a position where a new IAM system was needed, as no prior solution was in place. Seamless integration with existing infrastructure, particularly Active Directory (AD), was crucial for managing both on-premises and cloud resources. After evaluating options, Hartela chose Appmore's ServiceNow IAM application, which was successfully implemented with integrations to AD, Mepco HR, and IFS, creating a secure identity management framework.

The solution was developed using REST APIs, JavaScript, NodeJS, and PowerShell, running on Windows environments to ensure compatibility with Hartela's systems.

For more information about Hartela please visit <u>https://www.hartela.fi/</u>.

HARTELA IN 2023

Total of 5300

tasks were automated

An efficient tool for 498

active users

BENEFITS OF IAM APPLICATION

- Automated Access Provisioning: Minimizes manual work and provides quick access.
- Enhanced Security: Limits access to only necessary resources, reducing unauthorized entry.
- Centralized Management: Simplifies control of all access from a single point.
- Auditability: Offers transparency and a detailed audit trail for compliance.
- Monitoring & Reporting: Tracks both current and past access activities for better security oversight.
- User-Friendly: Provides a ServiceNow portal for easy access requests and management.

HARTELA IMPLEMENTED IAM APPLICATION IN 2021