appmore

AWS Connector

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AWS Connector integrates with AWS IAM Application

Cloud

aws

Users

WEB SERVICE

1. Execute task

2. Return data or error

IAM API
REST
SSL
(sha256)

Cloud

ServiceNow® Store
IAM application

Identities
Accounts
Access rights
Provisioning
Deprovisioning
Reporting
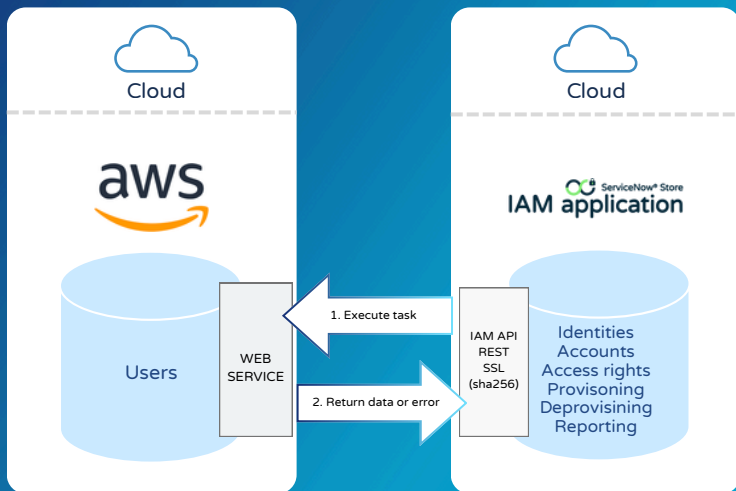
Following use cases are available out-of-the-box:

Create user: New user is created as a new hire (joiner) needs an account.

Update user: The user information is updated as the employee was promoted or changed positions within the company (mover).

Remove user: Delete user account to free up User IDs

Add user to group: The account is given access to appropriate groups based on the role as the employee is a new hire (joiner) or changed positions (mover).

Remove from group: The account's accesses to some or all groups are removed as employee changed positions (mover) or resigned (leaver).

Reconciliation process: Reconciliation is a process that compares two sets of records (information in ADP and ServiceNow IAM). This is done to check that the data on accounts is correct and in sync. Reconciliation is particularly useful for explaining the difference between two records.

Reconciliation includes the following objects: users, groups and group memberships