



Wellbeing services county
of Vantaa and Kerava

Wellbeing Services County of Vantaa and Kerava Identity and Access Management implemented in two months, not years.

At the beginning of 2023, the social and healthcare services, as well as the rescue services of the cities of Vantaa and Kerava, were transferred to the new Wellbeing Services County of Vantaa and Kerava.

As a key part of this reform, the wellbeing services county decided to centralize identity and access management on the ServiceNow digitalization platform.

To address this challenge, they chose Appmore's "IAM Application" solution built on the ServiceNow platform, which provided the required rapid implementation timeline, easy configuration

and simplified maintenance.

The implementation of the system was successfully completed within two months in collaboration with Sofigate. Niina Roth, IT Manager at VAKE, commented: "We only had five weeks, and Appmore really committed to making it happen. Without them, it wouldn't have been possible. Their dedication was invaluable to us."

During 2023, the system automated approximately 250,000 identity and access management-related tasks.

Read more from <https://vakehyva.fi/en>.

An efficient tool for

7 000

social and health care professionals

Better health and well-being for

280 000

residents

BENEFITS OF THE IAM APPLICATION

- ✓ Automation reduces manual tasks for VAKE system specialists
- ✓ Healthcare and social care professionals gain system access within minutes of requesting it
- ✓ The access request process is transparent and fully auditable
- ✓ IAM access requests, approvals, visibility, and recertifications are managed in the same centralized ServiceNow portal as incidents, device, and other requests
- ✓ The IAM application supports multiple source systems (e.g. a staffing agency rental system) for automated user account creation
- ✓ The multi-contract model enables one person to work simultaneously in multiple roles and locations

IAM application for ServiceNow

ServiceNow® Store



for every system
for all identities and rights
with automation and integrations
with reporting and easy to use UI
with competitive pricing

Appmore IAM application for ServiceNow is the solution for your Identity & Access Management needs

No matter if you're trying to enhance your access and identity management process or cutting down OPEX, with IAM application you can automate identity and access right process lifecycle from order of the access rights to creation to deprovisioning.

You might be struggling with GDPR requirements for identities stored in multiple systems or facing security audit or internal reporting, with IAM application's easy to use UI and reporting capabilities you know

who has identities in which system and with what access rights, and who ordered and approved those rights.

With IAM application your users can request all access rights from ServiceNow's own easy-to-use catalog and you should no longer need email or other legacy solutions for handling access requests.

Users and managers can order either indefinite or temporary roles and

deprovision unnecessary access when those are no longer needed. When employment ends IT can use the IAM application to manage removal of all access rights from the user improving your security greatly.

Contact us:
info@appmore.com
www.appmore.com
Keilaranta 1, 02150 Espoo
Phone: +358 9 4282 7663

Functional architecture

